

Learning Conversation Ambassador

Position Description & Criteria

The Pride of the Glens believes that bringing people together and connecting one another with resources is a great way to build a strong community. That is why we formed an Ambassador team to *listen* to neighbors' **dreams**, **gifts**, and **concerns** in the Glens of Dacono. Ambassadors are responsible for having learning conversations with residents in the Glens to connect them as contributors to the Pride of the Glens and refer them to services and resources.

Pride of the Glens (POTG) is a resident-led coalition in the Glens of Dacono that is dedicated to improving the quality of life in their neighborhood. POTG has three action teams that work on projects to make the neighborhood's vision come true: *Events*, *Beautification*, and *Connections*. POTG is actively seeking more members to join our coalition. An integral part of the ambassador program is to connect residents with the coalition and ask them for a commitment. After you hear their passions and concerns about the neighborhood, it is your job to connect them to resources and/or to the coalition to empower them to help make the changes they want to see in their community.

A typical week may include the following:

- This is a *flexible* position. You can set up your own schedule, but you must communicate when you will be doing learning conversations.
- Up to 4-8 hours per week completing learning conversations or delivering resources.
- Participation in weekly ambassador Zoom trainings and meetings every Wednesday from 3:30 - 4:30 p.m.

Criteria

- *You must live in or have a connection to the Glens of Dacono:* As part of our neighborhood revitalization initiative to improve the quality of life in the Glens, we want to prioritize hearing from residents and community members in **the Glens**. **You don't have to live in the Glens, but you must have a strong connection and commitment to help this specific community.**
- *You are social and outgoing:* As an ambassador, you are going to be actively meeting new people. You must feel comfortable talking to people and creating connections.

- *You love to connect with people:* Connecting with others and learning about them is a special task. Some of the connections you make may tug at your heartstrings.
- *You enjoy helping others and sharing useful resources:* Most of these residents need assistance seeking resources related to housing, food, transportation, and health.
- *You are a GREAT listener:* It's important to **listen** to the residents during learning conversations. You want to learn about **their** gifts, dreams, and concerns.
- *You are respectful:* The residents you talk to may tell you their personal stories, struggles, and beliefs. You must not be judgemental if they differ from yours.
- *You are organized:* You will be required to take legible and informative notes on each conversation. Then you'll be expected to follow up with the person, and POTG, to help them feel welcome.

Ambassadors have the option of receiving payment: If you want to receive payment, you will be paid \$15 per hour.

If you have any questions about the ambassador program, please contact:

Nathalia Tavares

Neighborhood Revitalization AmeriCorps

(970) 805-0366 | ntavares@stvrainhabitat.org